

ANNUAL GENERAL MEETING 2023

JOY acknowledges that we work and broadcast from the lands of the Yaluk-ut Weelam clan of the Boon Wurrung peoples.

We also acknowledge the traditional owners of lands throughout Australia – and pay our respects to elders past and present, brotherboys and sistergirls of the LGBTIQA+ Community.



A MESSAGE FROM OUR PRESIDENT - DAVID 'MACCA' MCCARTHY

As JOY turns 30 Years old on this coming Friday the 1st December all of us can feel justifiably be proud of our organisation. We have again grown the organisation and delivered another surplus. It's fair to say that its never totally calm seas at JOY- as a community broadcaster we have a much more difficult road to travel on than most of our commercial competitors. But we deliver radio, podcasts, events, diversity and Inclusion training that truly reflects and showcases our Rainbow community. This past year has been one of further financial responsibility while building a more resilient JOY.

This year we have grown our reach, programming, relevance and our financial stability. For the fourth year in a row, we have recorded a surplus. We have done this post pandemic, a lot of what we learnt during COVID has informed our operations and I believe we have a level of stability, financial reporting and broadcast compliance we can be proud of.

I have been very privileged to work with a dedicated and professional Board for the last year. Thank you to each and everyone of you for your commitment and professionalism. At the elections held before this AGM Nevena Spirovska and John Wintle were elected as new JOY Board members. Thank you for nominating to serve our members as a JOY Board members. Also, three existing Board members whose terms had expired were re elected. I welcome back to the Board Madeleine Swain, Nadine Cohen and Ally Doyle. I want to acknowledge Priscilla Jeffrey who served as our Treasurer for more than three years. Priscilla redesigned JOYs financial reporting and monitoring systems to make them fit for purpose. Priscilla resigned from the Board in May 2023 and was replaced by our current Treasurer, Tim Anderson.

I would like to also acknowledge Gary Singer who joined the JOY Board more than three years ago. Gary and his partner Geoffrey Smith have been strong supporters of JOY for decades and we thank you Gary for your service, generosity and participation. Gary subsequently resigned from the Board on 9 October this year. Our CEO Ange Barry has made the difficult decision to move on from JOY after almost five years. The strong partnerships we enjoy with all our stakeholder across the Not For Profit, Business and Government sectors are the result of Ange's hard work and dedication to JOY. Thank you, Ange, for your support of myself as Board Chair and President, your support of your team and my fellow Board members. We wish you well for whatever the future holds for you. The strong financial state JOY is in is in no small amount due to your work and diligence.

I have also received incredible support and encouragement from our members, volunteers, patrons and supporters who are always there for our station, Thank you. The paid staff of JOY work incredibly hard over long hours and we would truly not be in the healthy position we are in today without your work. Thank you. We have delivered another impressive financial result this year; four years of surpluses don't just happen- it happens when we have a clear focus, discipline, commitment and the infrastructure to deliver on our mission. To report this fourth consecutive surplus gives me enormous pleasure as President and Chair of the JOY Board that I have served on behalf of everyone in the JOY family.

The last year has seen the environment for our community to be constantly challenged by bigotry, discrimination and marginalisation. Joy has always advocated, supported and showcased our rainbow community. We will never rest in our efforts supporting and advocating for our diverse Rainbow community. This is our community's voice. I have served almost seven years as your President and Chair over my three terms on the Board at various times.

It is an honour to have been your President of JOY, thank you for your encouragement and support.



A MESSAGE FROM OUR CEO – ANGE BARRY

Dear Friends,

I am delighted to report that the JOY team has delivered another outstanding year of original content for our LGBTIQA+ community that we proudly serve, alongside quality professional services to our donors, members, funders and clients who make our content work possible.

This year our talented content makers produced **6,000** hours of **original radio** reaching **162,000** weekly **listeners** across FM, DAB+ and streaming, **1,071 posts** on social media reaching **1.5 million people**, **2,543** podcasts receiving **425,103** downloads and covered **20 events** including Australia's World Pride Bridge Walk and Human Rights Conference.

To fund this work we received **848** donations, including two **bequests**, partnered with Equality Victoria to complete our JOY Nation and Relocation Project, held our most successful **Radiothon** and partnered with **Hyundai** and others to conduct our first **auction!** We engaged and provided professional **services** to **272** clients including not for profit, government, and corporate organisations.

Ensuring accessibility for community members across Australia, JOY covered over 20 events across the country including Sydney's World Pride International Human Rights Conference and the Harbour Bridge Walk. Of course, we didn't miss the usual favourites too – Midsumma, MQFF, Pride March, Victoria's Pride, ChillOut, Glam Slam, AFLW Pride Rounds and more!

Our focus on growing to a point of sustainability continued this year with a further 4 LGBTIQA+ community members appointed to the JOY paid team. We finished the financial year with our fourth consecutive surplus, totalling \$86,277 which saw our members equity grow to \$890,296.

Work continued on building diversity and inclusion at JOY, both across our team participation and the content we deliver, and we have recently secured a further 12 months funding from Equality Victoria to support and remove barriers to access to JOY's platform and content for intersectional communities – an exciting next step in this important journey.

JOY continues to grow stronger, more sustainable and more inclusive due to the passion and commitment of our team, members and supporters, and I wish to thank all who have made this year possible – together we are building a more inclusive Australia!

In this, my last Annual Report with JOY after 4 1/2 years serving in the role of CEO, I thank you all for your support, and wish JOY Media the very best for the next journey.

186
VOLUNTEER
TEAM MEMBERS

Together



747



DONORS AND PATRONS SUPPORTED JOY THIS YEAR

PAID TEAM (FTE)





How we do what we do July 2022 – June 2023 → 848



DONATIONS RECEIVED

5位272



1,538

MEMBERSHIPS (by 30/6/23)

PARTNERS AND CLIENTS

Our Reach

JOY 94.9 RADIO Average Weekly Audience By Dayparts

BREAKFAST (5AM-9AM, Mon-Fri) 40,000

MID MORNING (9AM-12PM, Mon-Fri) 29,000

AFTERNOON (12PM-3PM, Mon-Fri) **27,000**

DRIVE (3PM-7PM, Mon-Fri) **37,000**

EVENING (7PM- 12AM, Mon-Sun) **18,000**

OVERNIGHT (12AM-5AM) **19,000**

WEEKENDS (Sat & Sun cumulative) 113,000

*DATA FROM MCNAIR -THE NATIONAL LISTENER SURVEY, JULY 2023 (AUDIENCE BY DAY PARTS)



160,000 +
CUMULATIVE WEEKLY
LISTENERS FM & DAB+



9.7 HRS +
AVERAGE WEEKLY TIME
SPEND LISTENING



9173
AVERAGE MONTHLY
INTERNET RADIO UNIQUE
LISTENERS



32,000+

MONTHLY VISITS

JOY.ORG.AU



30,000+

MONTHLY PODCAST

DOWNLOADS

Social Media

Throughout 2022-2023, JOY's online audience has grown rapidly with more people engaging in our content every day.

Regardless of the time of year, JOY's digital audience responds most to posts that shed a light on;

- The hard-working team at JOY
- The community members and organisations we're supporting
- The Voices we are uplifting

JOY has a social media presence through Facebook, Twitter, Instagram and LinkedIn @JOY949.



42,440 FOLLOWERS



1,071*
POSTS



41,999

POST ENGAGEMENTS



302,128

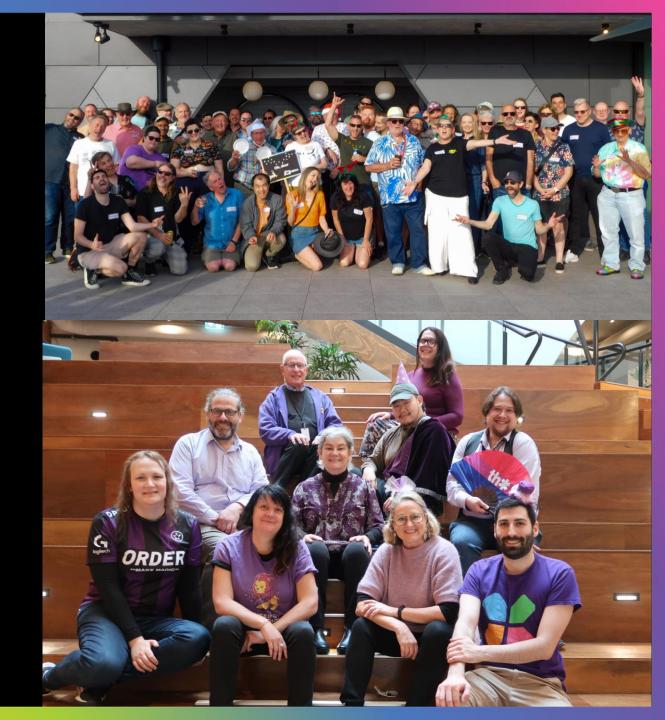
FACEBOOK & INSTAGRAM REACH

Our Team

One thing that has not changed during our transformation to JOY Media is that our success is linked to both our volunteer and paid team members.

During 2022/23 our team continued to shine as they kept our community uplifted and connected, advocated on issues important to our LGBTIQA+people, and were both brave and resilient in the uncertainty of continued remote work.

We could not have done this without 221 team members who performed 60 roles across our organisation.





President
David 'Macca'
McCarthy



Vice President Madeleine Swain



Treasurer Tim Anderson



Board Member Ally Doyle



Board Member Nadine Cohen



Board Member Paul Horwell



Secretary Pete Holmes



CEO Ange Barry



Operations Manager Jon Kok



Tech Manager Michael Strauss



Content Team Manager Jacqui Kinder



Production Coordinator Elliot Attard



Services
Income Manager
Dannii Karametos



Finance Coordinator Helen Walmsley





JOY Academy Manager Fiona Newton



Office Coordinator Catalina Clarke



Interview Coordinator Dave Samuel



Interview Coordinator Con Keramitsis



Marketing and Comms Coordinator Triana Butler

You invested in us

In addition to our wonderful members, patrons, clients and donors we'd like to give a special thanks to:

- Ande K Art
- AVC
- Bayside City Council
- BHP Blackwoods
- Bowden Marsten Foundation
- Celluderm Skin Aesthetics
- City of Monash, Port Phillip
- ChillOut
- Coles
- Department of Transport
- Drummond Street Services
- Gadens Law
- Geoffrey Smith & Gary Singer
- GiveOUT Day

- Happy Tint
- Hyundai
- K&L Gates
- Kingston Reid
- LGBTQIA+ Health Australia
- MinterEllison
- Minus18
- Midsumma
- MQFF
- Move My Wheels
- Nicholes Family Law
- OMD
- P & O Cruises

- Selina Hotels
- Susanne Dahn Giving Fund
- Switchboard
- Tennis Australia
- Tucker Foundation
- Thorne Harbor Health
- Transgender Victoria
- Treasury Wine Estate (Squealing Pig)
- Vic Health
- Victorian Pride Centre
- Victorian Dep. of Family Fairness and Housing
- Western Bulldogs
- Yarra Trams











July 2022

- VPC's 1st Anniversary
- Yesterday Once More celebrates ten years on air
- Yarra Trams Pride Tram partnership begins!

August 2022

- JOY Media rebrand rolls out
- For the first time, JOY goes up on billboards around Melbourne, promoting our flagship programs and services
- We celebrated Wear It Purple Day

JOY's Money Can't Buy Auction raises approx. \$70,000

September 2022

- for JOY
 JOY broadcasts the "Main Drag In Drag" street parade from Broken Hill's Broken Heel
 - Festival in collaboration with PAX A
 2DRY-fm

 Our B

- October 2022
- Hawthorn's AFLW team reveal their Pride Guernsey on Chicks Talking Footy
- The team from JOY's
 Checkpoint cover the biggest
 gaming event in the country,
 PAX Australia
- Our Breakfast team and our Drive team go head-to-head on Pop Queers

Community Moments









November 2022

- Queer AF gig takes place at The 86
- Sophie Ellis-Bextor appears on JOY Drive
- JOY joins and covers the Trans Pride March.
- JOY reports on the P and O Pride Cruises

December 2022

- We celebrated three million podcast downloads
- JOY celebrated the end of 2022 with a team Christmas party at the Pride Centre
- JOY Breakfast broadcast live from the Sound Box as part of Always Live
- The Pride Tram is launched

January 2023

- Midsumma Carnival and Pride Season Begins
- JOY covers the Australian Open Glam Slam, interviewing the legendary Billie Jean King
- Acknowledgement 2023 special event coverage

February 2023

- Midsumma Pride March
- The #AllAboard JOY Pride
 Tram Stop is set up just near
 the VPC
- Meta Viewing Party hosted by JOY @ the VPC
- JOY covers the Mardi Gras
 Parade & Better Together
 Conference

Community Moments









March 2023

- JOY covers Mardi Gras, WorldPride International Human Rights Conference and Sydney Harbour Bridge Walk
- Special event broadcast for ChillOut in Daylesford

April 2023

- The Murphys broadcast their final episode of JOY Breakfast
- Rach and Dean take over from The Murphys on JOY Breakfast

May 2023

- JOY Radiothon raises more than \$271,000 for JOY, our most successful Radiothon ever
- JOY celebrates IDAHOBIT Day, presenting to workplaces
- Volunteer LOVE event

June 2023

- JOY attends OMD Pride Month event
- JOY remembers Stonewall
- JOY commemorates the 45th anniversary of the first Mardi Gras in Sydney

Community Moments

Changing Face of Breakfast and Drive













Our Services

JOY exists to inform, entertain, uplift and connect the LGBTIQA+ Community and our allies, with the purpose of building a more inclusive Australia. We do this through the provision of content, education and live broadcast services.

You can access our content via 94.9 FM, DAB+, JOY App, iHeart Radio, TuneIn, joy.org.au, JOY Podcast library and JOY TV.

JOY Academy provides a range of educational courses from online Podcasting to our Face to Face Radio Training, and Workplace Diversity & Inclusion Training.

JOY Technical Services and Production Services bring live broadcasting to the community, making events accessible to all who wish to participate.

To make our work possible, we also provide services to our Government, Corporate and Community clients, sharing their messages through podcasts and promotional campaigns, building their teams inclusivity practices and podcasting skills, providing voice over talent and live streaming services.











Content

The teams making our 53 programs across JOY 94.9 and JOY Podcasts continued to broadcast high quality, relevant, fun content that connected, informed and entertained our audience over this 12-month period.

From broadcasters to producers, newsreaders, podcasters and music teams, JOY kept audiences engaged during lockdowns, relocated and rebuilt our studios all whilst adapting to working remotely.

We are broadcasting more Australian and Rainbow music artists than ever before, with our work attracting awards recognition.

JOY News readers now span Monday to Sunday across breakfast, drive shows, 7am to 6pm and weekends





24 Music



8 Comedy and entertainment



5 Arts and Culture



5 Community and Society



3 News and Current Affairs



2 Technology



2 Regional and Rural



2 Health and Wellbeing



1 Multi-Cultural



First Nations



2 Sport



Content – Current Shows

A Touch of Pink
babble POP!
Beatz House Party
Beatz Radio Australia
Bent Notes
Better Together
Bimbo Jones Radio Show
Black, White and Rainbow
Checkpoint
Chicks Talking Footy
Dance Mix

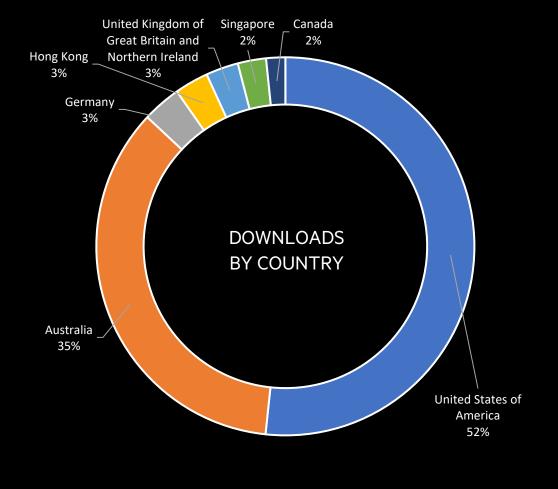
Dave Cooper In The Mix Drag Race Review Dykes on Mykes Fertility Journeys IVF For One Night Only Friday Night LIVE with David and Sue **GAYDIO Dance Charts** Game On! **Geeks OUT** Group Therapy Radio Goulburn Valley Pride Hide and Seek In The Studio JOY Breakfast JOY Classic 90s JOY Daytimes **JOY Drive**

JOY Eurovision JOY Live: Queer AF 2023 JOY Weekend Breakfast JOY Weekly Jukebox JOY Laugh Out Proud Lewis Jenkins In The Mix Live Life Daily Life Is A Disco Living in the 70s Miss Chatelaine Morlando In The Mix **Neon Nights** Nik Denton Toolbox House In The Mix Our Mosh Pit Out in the Outback **Out Takes**

Pop Queers Saturday Magazine Saturday Night House Party Soul Provider Strictly Soundtracks Sunday Arts Magazine Take Me To Your Reader The Cabaret Room The Latest LGBTQIA+ Health The Rainbow Advocate The Sound of Now This Girl Can Three Chords & the Truth Turn the Beat Around Well, Well, Well Word for Word World Wide Wave Yesterday Once More

JOY Podcast Downloads

YTD TOP 10 PODCASTS:



1.	Saturday Magazine	103,894
2.	Hide and Seek	31,400
3.	World Wide Wave	23,658
4.	Neon Nights	19,875
5.	Well, Well, Well	17,465
6.	Checkpoint	15,202
7.	Triple Bi-Pass	11,601
8.	Word for Word	10,362
9.	Out Takes	8,167
10.	JOY Drive	6,595

1,161 **DOWNLOADS** PER DAY 425,103 **DOWNLOADS FY'23** 3,245,208 **All Time**

JOY Live Broadcasts

As we recovered from the pandemic, JOY kept finding new and exciting ways to keep our community connected through JOY Technical Services!



We broadcasted or streamed from:

- Midsumma Carnival and Pride March
- Glam Slam
- Victoria's Pride and the Pride Tram Ride, Fitzroy
- Acknowledgement 2023
- Better Together Conference, Adelaide
- World Pride and Mardi Gras Viewing Party live
- ChillOut Festival
- Always Live SoundBox







Tech Services Provision

- Minus 18 Purple Pride
- RCH Training Day
- Splunk workshop
- Minus 18 Halloween party
- Switchboard AGM & 30th Birthday
- Minus 18 Pride Galaxy
- Inclusive Rainbow Voices Launch
- Star Health training day

- Women with Disabilities Victoria -Pride in conversations
- Queer AF
- Matchworks Employment Fair
- ChillOut Festival





2023 CBAA Award Excellence in Outside Broadcasting JOY Media ChillOut Festival 2023 Broadcast



JOY Academy

JOY Academy, our education hub, provides inclusive, accessible skills training to participants online and in person. Our programs are tailored to participants needs, experience and knowledge levels.

- Diversity and Inclusion Workplace Training and Presentations
- Podcast creation training for individuals and workplace teams
- Radio creation training for individuals
- Compliance training for content makers

JOY has begun integrating several courses into an online eLearning platform to make both internal and external training even more accessible.

13 Courses 311 Participants





2023 Board Positions

Retiring Board Members
Gary Singer

New Board Members

Ally Doyle
John Wintle (Secretary)
Madeleine Swain

Nadine Cohen Nevena Spirovska

2023 Award Presentations

At JOY Media we recognise the extraordinary efforts of our team with awards and life membership.

Addam Stobbs Award Life Member for Broadcasting Excellence

Recognition

JOY Volunteer of The President's the Year Award

Award

Hide and Seek Tim Little

Michael Whelan

Jon Kok

Priscilla Jeffrey

Mark Adams

Geoffrey Smith

Chris Furneaux

Dr Todd Fernando



Treasurer's Report Tim Anderson Treasurer / Chair of Finance, Risk and Audit Committee (appointed 18 May 2023)

The JOY Board has pleasure in presenting the audited financial statements of JOY Melbourne Inc for the year ending 30 June 2023.

Firstly, the JOY Board wishes to acknowledge the outstanding service of Priscilla Jeffrey who stepped down as a JOY director and Treasurer this year, having served since October 2018. Priscilla's contribution and legacy will long live on.

JOY has recorded an operating surplus of \$86,277 for the year, below the 2022 surplus of \$418,238. Last year was an exceptional year, including securing and delivering the successful FabJab COVID vaccination campaign supported by Equality Victoria which generated \$250K and assisted JOY navigate the COVID period.

JOY's earned revenues for 2023 were recorded at \$1,691,399, a decline of 3.4% on the 2022 result of \$1,750,734.

Given the current economic climate, it was encouraging to see JOY generate sponsorship revenues of \$719,785 for 2023. While this was below the record \$764,096 achieved in 2022, that year included \$250K generated by the successful FabJab campaign. It is pleasing to see sponsorship revenues trending up over the long term. Membership income remained stable at \$124,506 for 2023. JOY wishes to thank all those members who were able to renew their membership or become a new member during the year.

Donations and fundraising revenues were also encouraging for the year, totalling \$393,426. JOY wishes to thank the wonderful supporters who donated during the year, contributing to an increase of 2.5% on 2022. JOY was also grateful to receive a generous bequest of \$50,000 during the year. Other incomes increased by 20% to \$180,525 in 2023. Government grants for 2023 totalled \$223,157, down from \$328,097 in 2022.

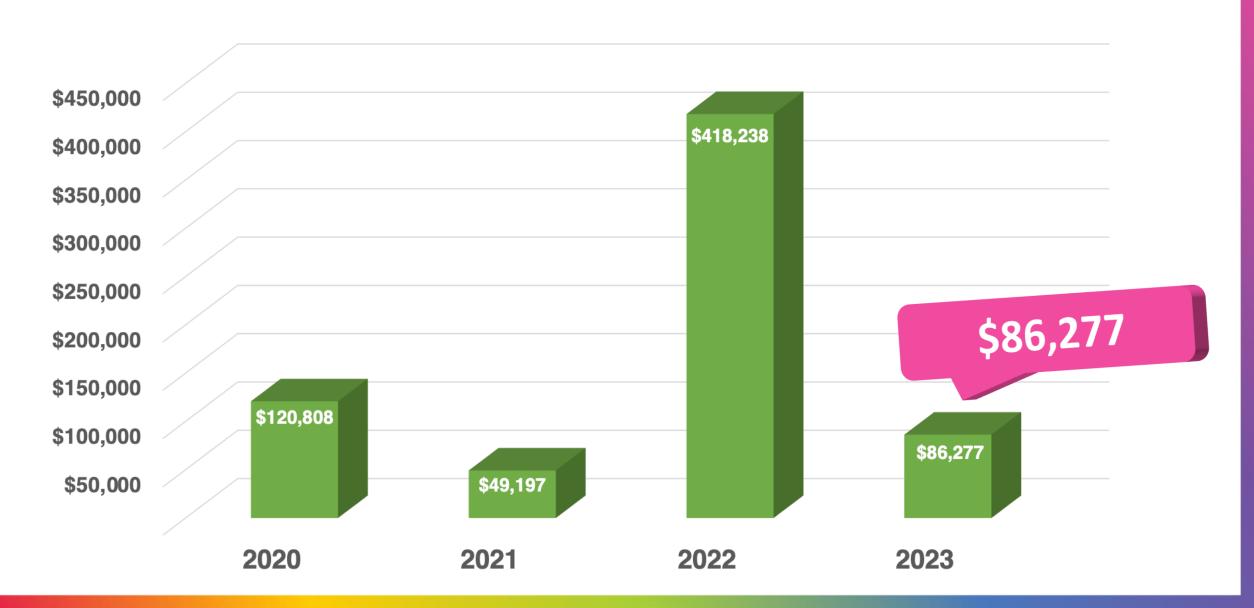
Operating expenses increased on the prior year by \$258,384. This was primarily the result of salary and wage expenses which increased by \$292,456 in 2023, reflecting additional roles created to drive income generation and support JOY's operations. Depreciation expenses remained steady from the prior year at \$38,050. Administration and overhead costs came in at \$536,230, a decrease of around \$34K on 2022.

Total assets reduced to \$1,084,175 as compared to \$1,129,371 in 2022, largely due to recorded depreciation of equipment. Cash reserves increased by \$240K to reach \$857,490 in 2023. Total liabilities reported for the year ending 30 June 2023 were recorded at \$193,879, a decrease on the 2022 amount of \$325,352.

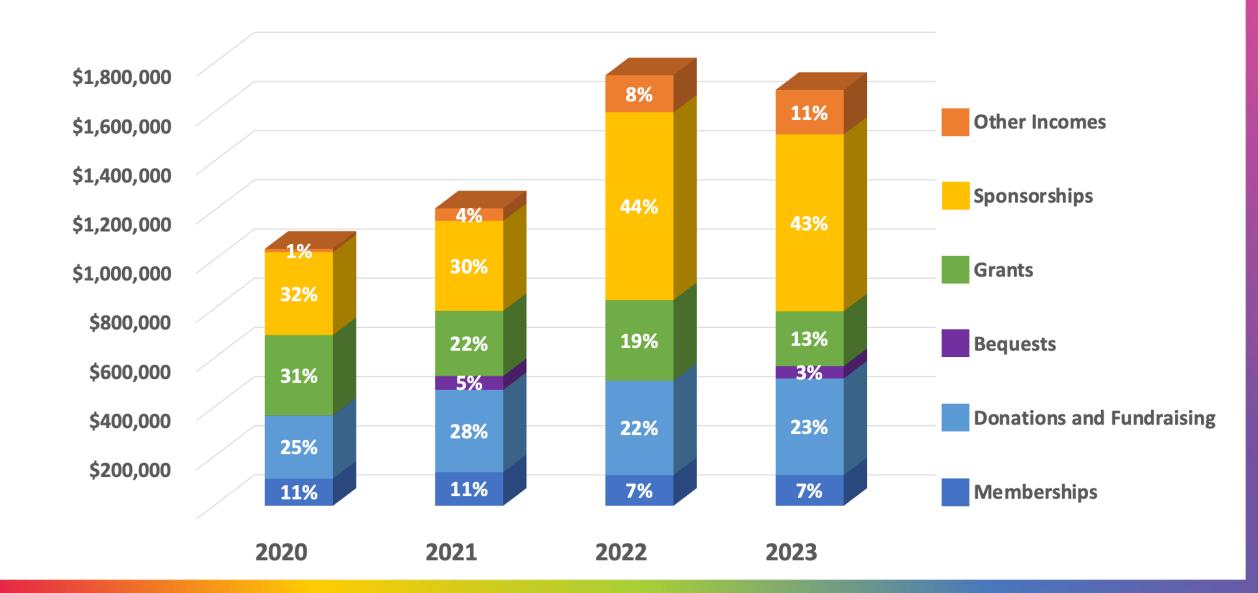
Finally, with the operating surplus of \$86,277 reported for 2023, JOY has improved its overall equity position to \$890,296.

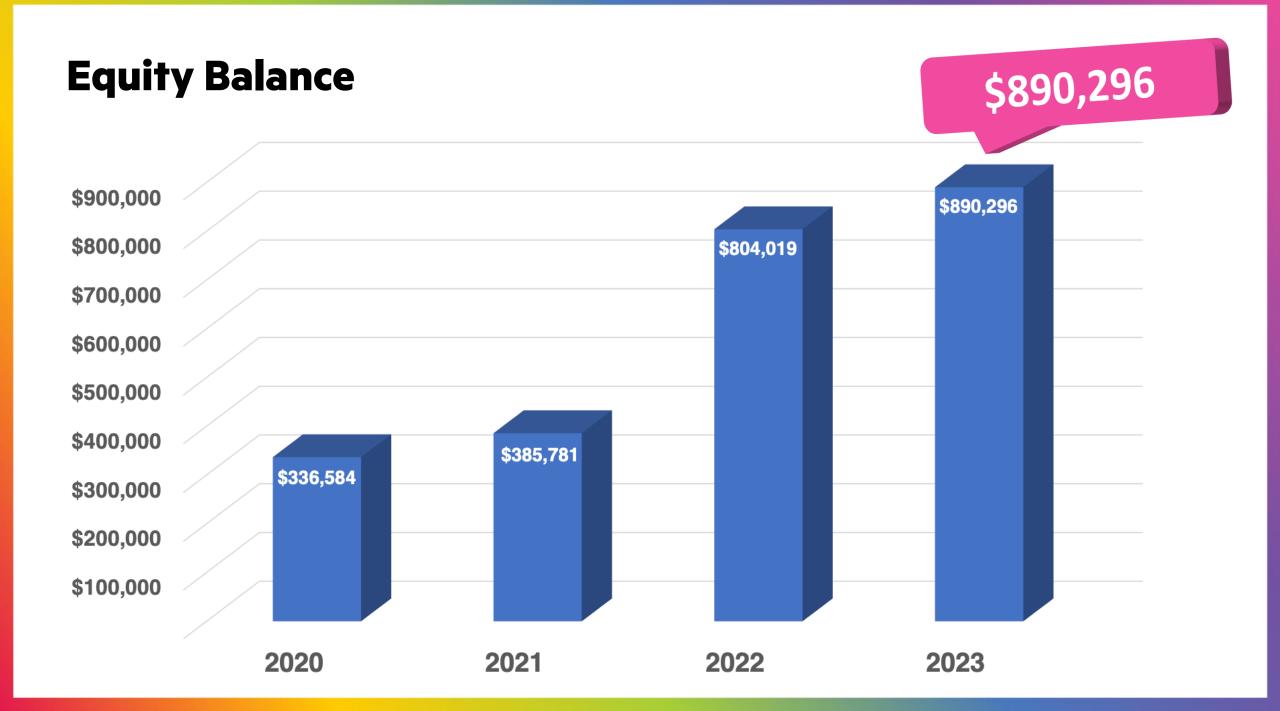
Members can remain assured that the JOY Board continues to be focused on the financial stability of JOY. Ange Barry and the team continue to work extremely hard to create an efficient and sustainable resourcing model coupled with robust commercial management.

Operating Surplus



Revenue Source Contribution







#