



# TERMS & CONDITIONS

JOY Media Radiothon 2025 Membership Competition Terms and Conditions.

## 1. Promoter

The promoter is JOY Media (JOY Melbourne Inc), ABN 52 334 960 331, Level 1, 79-81 Fitzroy St, St Kilda VIC 3182.

## 2. Competition Period

The competition opens at 12:00am AEST on 10 May 2025 and closes at 6:45pm AEST on 16 May 2025.

## 3. Eligibility

Entry is open to all individuals aged 18 years or over who take out or renew any type of JOY membership (excluding Under 18 membership) during the Competition Period and who meet the eligibility criteria set out below.

Only JOY membership transactions (new or renewed) during the Competition Period are eligible for entry. Donations or other transactions do not qualify for entry.

## 4. Ineligible Entrants

The following individuals are not eligible to win the competition:

- Anyone under 18 years of age
- Employees (including casual employees), board members, and contractors of JOY Media (JOY Melbourne Inc)
- Volunteers of JOY Media (JOY Melbourne Inc)
- Immediate family members of employees, board members, and contractors (defined as spouses, parents, children, and siblings living in the same household)
- Suppliers, associated companies, and agencies directly involved with the competition
- Anyone not residing in Australia

## 5. How to Enter

To enter, individuals must take out or renew any JOY membership between the competition period.

Each eligible membership transaction will receive one entry into the major prize draw.

## 6. Prize Details

- The major prize consists of a group of individual prizes.
- The full list of all prizes is set out in **Appendix A**.

- Each individual prize within the major prize group is subject to its own specific terms and conditions of use, as provided by the prize supplier.
- Prizes are not transferable, exchangeable, or redeemable for cash unless otherwise stated.
- If any prize (or part of any prize) is unavailable, the Promoter reserves the right to substitute the prize (or that part of the prize) with a prize of equal value and/or specification, subject to any written directions from a regulatory authority.
- All prize details are accurate at the time of publishing. Additional prizes may be added to the draw at the Promoter's discretion.

## **7. Prize Draw**

The major prize draw will take place after the close of the competition period on 16 May 2025 at JOY Media, Level 1, 79-81 Fitzroy St, St Kilda VIC 3182.

A number of conditional (candidate) winners will be randomly selected from all eligible entries and recorded in order.

The eligibility of the first candidate winner will be verified. If the first candidate is found to be ineligible or unable to accept the prize, the next candidate on the list will be verified. This process will continue until an eligible winner is confirmed and awarded the prize.

The draw and verification process will be documented for compliance purposes.

## **8. Winner Notification**

After the Prize Draw, JOY Media will attempt to contact the first conditional candidate winner by phone to confirm their eligibility. The candidate must answer the phone at the time of the call or return the call within five (5) minutes. If the call is not answered, a voicemail will be left advising the candidate to contact JOY Media within five (5) minutes. If the candidate does not respond within this timeframe, JOY Media will proceed to contact the next conditional candidate in order, following the same process, until an eligible winner is confirmed.

Once eligibility is confirmed, the winner will be officially recorded as the prize winner and their win will be broadcast live to air shortly thereafter. The winner's first name, last initial, and suburb will be published on the JOY website ([www.joy.org.au](http://www.joy.org.au)) and JOY social media channels within five business days of the draw.

## **9. Prize Claim**

- Winners must claim their prize within 14 days of notification.
- If the prize is unclaimed by 5:00pm AEST, 30 May 2025, JOY Media reserves the right to conduct a redraw at the same location and time 21 days after the original draw.
- Redraw winners will be notified via phone within two business days and in writing, and their first name, last initial, and suburb will be published on the JOY website.

## **10. General Conditions**

- The Promoter reserves the right to verify the validity of entries and entrants (including an entrant's identity, age, and place of residence) and to disqualify any entrant who

tampers with the entry process or submits an entry not in accordance with these terms and conditions.

- Incomplete, indecipherable, or illegible entries will be deemed invalid.
- If there is a dispute as to the identity of an entrant, the Promoter reserves the right, in its sole discretion, to determine the identity of the entrant.
- The Promoter's decision is final and no correspondence will be entered into.
- By entering, entrants consent to their name, likeness, image, and/or voice being used for promotional purposes in any media for an unlimited period without remuneration.

## **11. Prize Grouping and Individual Prize Terms**

The major prize is a group of individual prizes, each of which may be subject to separate terms and conditions of use as set by the respective prize supplier. By accepting a prize, the winner agrees to be bound by any additional terms and conditions imposed by the prize supplier, including but not limited to validity periods, blackout dates, and usage restrictions. JOY Media is not responsible for any disputes arising from the terms and conditions of individual prizes.

## **12. Ancillary Costs and Vouchers**

Any ancillary costs associated with redeeming a prize are the responsibility of the winner. Any unused balance of a voucher will not be awarded as cash. Redemption of a voucher is subject to any terms and conditions of the issuer, including those specified on the voucher.

## **13. Limitation of Liability**

JOY Media, its agents, and sponsors are not liable for any loss, damage, or injury suffered (including but not limited to indirect or consequential loss) as a result of taking or using any prize, except for any liability which cannot be excluded by law.

Winners acknowledge that each individual prize may have its own risks, restrictions, or requirements, and agree to comply with all terms and conditions set by the relevant prize supplier.

JOY Media is not responsible for any delayed, lost, or misdirected mail or other communications, or for any technical failures affecting entry or notification.

## **14. Release and Indemnity**

By accepting a prize, winners agree to release JOY Media, its agents, and sponsors from any claim, loss, damage, expense, cost, or charge sustained in connection with participation in the promotion and/or in use of the prize, to the fullest extent permitted by law.

## **15. Privacy**

Personal information provided will be used for the purposes of conducting this competition and in accordance with JOY Media's Privacy Policy (<https://joy.org.au/privacy/>).

Information may be used for future notification of renewal, JOY events, competitions, information, meetings, and general updates. Entry is conditional on providing this personal

information. All entries become the property of the Promoter. The Promoter will not disclose entrant's personal information to any entity outside of Australia, except as required by law.

## **16. Amendments and Cancellation**

The Promoter reserves the right to cancel or amend the competition and these terms and conditions at any time without notice, subject to relevant state/territory legislation.

## **17. Authorisation**

Authorised under: JOY Melbourne Inc.

# Appendix A – Schedule of Prizes

Prize	Sponsor	Value
Original Painting	Ande K Art	\$5,000
Cinema Nova Silver Pass	Cinema Nova	\$2,000
2 x Pro Passes to SXSW Sydney 2025	SXSW Sydney	\$1,990
AirPod Max	MyMac	\$899
2025 All-In-Pass	Melbourne Queer Film Festival	\$700
One-year subscription to the Mulline Quarterly Pack	Mulline Vinters	\$600
One Night's Accommodation in a QT Deluxe King with A La Carte Breakfast for Two	QT Melbourne	\$550
\$500 voucher	Beaumont Tiles Ascot Vale	\$500
1 Night Stay at Hotel Indigo Potts Point Sydney	Pro-invest Group	\$350
Double pass to In The Heights	Marriner Group	\$300
Pickelball Starter Kit	Kingston Pickleball Centre	\$300
Double Pass to Here You Come Again	Millmaine Entertainment	\$300
Double Pass to Yinya dana: lighting the path	Melbourne Symphony Orchestra	\$250
\$200 Queer Move Voucher	Queer Move	\$200
The Langham Afternoon Tea	The Langham	\$200
\$100 in-store voucher	Eagle Leather	\$100
\$50 in-store voucher	Hares & Hyenas	\$50
\$50 voucher	Heavenly Solutions	\$50
\$50 voucher	Mayhem Barbers	\$50
2 x tickets to the "Pride Without Prejudice" session on Sunday 15 June	St Kilda Film Festival	\$50